To ensure priority processing, please complete all sections in CAPITAL letters. Please tick \square in the relevant boxes.

CLAIM FORM FOR HEALTH INSURANCE POLICIES



ROYAL SUNDARAM INSURANCE

——— Sundaram Finance Group —

OTHER THAN TRAVEL AND PERSONAL ACCIDENT

The issue of this form is not to be taken as an admission of liability.

(Guidance for filling claim form - Part A is available on our website: www.royalsundaram.in)

Please note that accepting claim intimation does not indicate claim admissibility. Claim will be processed as per policy terms and conditions. Also, please note that claims arising from "Excluded hospitals" will not be approved, as per policy terms and conditions. Please refer our website www.royalsundaram.in for list of Excluded hospitals.

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Excluded hospitals.																																PΑ	KT	A
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e) Relationship to Primary insured		Self			Spo	use		Chi	ld				Fath	er			_ N	10th	er		Oth	er (Ple	ase	Spec	ify)								
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b) Room Category occupied		Day	care		Sir	ngle	occi	ıpan	су		3 or	mo	re be	eds	per 1	roon	n [A	ny (othe	er ca	tego	ry,	Pls	spec	ify_			—					S
c) Hospitalization due to		Injur	у [I	llnes	ss	N	1ate	rnity	7				d)	Dat	e of	Inju	ıry/I	Date	Dis	eas	e firs	st d	etec	ted	D	D	М	М	Y	Y	Y	Y	SECTION D
e) Date of Admission	D	D	М	М	Y	Y	Y	Y	Tiı	me	Н	Н	: N	1 1	A f) Da Dis		of arge	D	D	M	M	1	Z ·	Y	Y	Y	Tim	ie]	Н	Η:	: M	М	D
g) In case of maternity,	1 D	ate o	of De	live	ry	D	D	М	M	Y	Y	Y	Y	2 (Gravi	ida S	tatı	.1S																
h) If Injury, give cause		Self i				_	_			cide						buse					•									_		_	7	
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i) System of Medic	ine																																	

	ical Illness Benefit Post hospitalization	Rs.			<u> </u>	_	<u> </u>			4. Convalescence		Rs.					CTIO
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	np sum benefit:	Rs.								6. Others		Rs.			_		Z
	days (Pre Hospitalisation)	١						_		Total amount cla	aimed	Rs.					
	days (Post Hospitalisation) ist of Claim Documents to		ıbm	itte	 od (1	n o	riai	— nal)	*	Dlagga tick raleyant boy							
	spital Cash benefit, photo										•						
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	ance payment Receipt (Man	dator	y)		=			•		nt Receipt (Mandatory)		_				Break-up Bill	
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	or's prescription for medici stigation done outside hosp		urcl	hase	ed o	utsio	le tl	he h	osp	ital and			_	- '	_	CT/MRI/USG/HPE/I	ECG)
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CKY	C Registration Number is n C documents – Address pro n with recent colour PP size	of an	d II) pr													
*Please 1	retain copy of complete se	t of cl	aim	ı do	cun	nent	s fo	or yo	ur	records							
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(Formerly known as Royal Sundariam Alliance Insurance Company Limited)

Corporate Office: Vishranthi Melaram Towers, No. 2 / 319, Rajiv Gandhi Salai (OMR), Karapakkam, Chennai - 600097.

IRDAI Registration No.102 | CIN: U67200TN2000PLC045611









CLAIM FORM - PART B

TO BE FILLED IN BY THE HOSPITAL



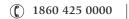
The issue of this Form is not to be taken as an admission of liability (Guidance for filling claim form- Part B is available on our website: www.royalsundaram.in)

DETAILS OF HOSP	PITAL																									
a) Name of the hospital																										
b) Hospital ID																										
c) Type of Hospital	`	,	twork	(If no	on ne	tworl	k fill	sect	tion	D)																
d) Name of the treating Doctor																										
e) Qualification																										
f) Registration No. with State Code																										
g) Phone																										
DETAILS OF THE P	PATIENT ADMITTE	ED																								
a) Name of the Patient:																										
b) IP Registration Number																										
c) Gender	☐ Male ☐ F	Female	d) Age	e y	Ye	ars	М	М	Mo	onth	ıs				e)	Date	of l	Birth	D) M	М	Y	Y	Y	Y
f) Type of Admission	Emergency [Planr	ned [Day	Care		Ma	aterr	nity																	OE.
g) Date of Admission	D D M M	Y Y	Y Y	Time	Н	Н	: [N	1 N	4																	CIION
h) Date of Discharge	D D M M	Y Y	Y Y	Time	Н	Н	: N	1 N	4																	5
i) If Maternity				7																						
1.Date of Delivery	D D M M	YY	Y Y	2.G	ravid	a Sta	tus _																			
j) Status at time of discharge	Discharge to l	nome [Disc	charge 1	to and	other	hos	pita	1	D	ecea	ased														
DETAILS OF AILMI	ENT DIAGNOSED																									
		IC	CD 10 C	Codes								D	escr	iptic	on						D	urat	ion		_	,
1. Primary Diagr	nosis								_									_	1	М	М	_	YY	Y	Y]
2. Additional Di	agnosis																	_	1	М	М	,	YY	Y	Y	
3. Co-morbiditie	28																		1	М	М	,	YY	Y	Y	
4. Co-morbiditie	es																		1	М	M		YY	Y	Y]
		ICD	10 PCS	Codes														_							-	1
1. Procedure(1)																		_								
2. Procedure(2)																		_								SEC1
3. Procedure(3)									_									_								
4. Details of any	other Procedure																									
a) Whether preauth	orisation obtained	l 🗌 Yes	□N	o. If ye	s, Pre	auth	orisa	tior	ı No																	
b) If Authorisation	by network hospit	al not ob	tained	l, pleas	e give	reas	on_																			
c) Hospitalization d	lue to Injury	Yes	□ N	o If Ye	es, giv	e cau	ıse _																			
1. Self-inflicted	d Road Traffic A	ccident	Sul	bstance	abus	se/alc	oho	l co	nsur	npti	ion															
2. If Injury due t	o Substance abuse	/alcohol	consu	mptior	n, Test	t Cor	ıduc	ted 1	to es	tab	lish	this	:: [Ye	es [N	O									
If Yes, details	Corr Office use only Corr Office use only																									
3. If Medico lega	al Yes No	4. I	Reporte	ed to Po	olice		Yes		No		5. I	FIR	No.													
6. If not reported	d to police, give rea	ason																								



d) When did the patient start suffering with the complaint?		Date of first cons (prior to hospital		YYY
e) Please give previous medical history of the patient				
f) Is the patient suffering from any of the following diseases. If	"yes" Please menti	ion the duration below.		
	Say Yes/No	Duration in Year	Duration in Month	
1. Bronchial Asthma				
2. Chronic Obstructive Pulmonary disease				
3. Hypertension				
4. Diabetes				
5. Heart ailment				
6. Arthritis of any kind				
7. Cerebro vascular attack				
8. Seizure disorder				
9. Renal/Kidney Disorder				
10. Congenital conditions				
11. Developmental anomalies				
12. Any other				
g) Is the ailment a complication / sequel of a pre-existing disease or condition? If Yes , please give details				
h) History of alcoholism If yes: No of years Quantity consumed per day				
i) History of Smoking/ Tobacco chewing Yes No				
If yes : No of years Units consumed per day	_			
ADDITIONAL DETAILS IN CASE OF NON-NETWORK HOSP	ITA I			
a) Address of the	IIAL			
Hospital				
b) Hospital Registration No				
c) Hospital Registered with				
City		State		
d) Hospital PAN	e) Number of I	npatient beds		É
available	□No 3. Round th	ne clock Doctor/Nurses	Yes No	
5. Others	iesino			ı
DECLARATION BY THE HOSPITAL			(PLEASE READ V	ERY CAREFULLY)
We hereby declare that the information furnished in this Claim Form is suppression or concealment of any material fact, insured's right to claim u			•	untrue statement,
Date D D M M Y Y Y Y Place		Signature and Sea of the Hospital A		SECTION

Royal Sundaram General Insurance Co. Limited
(Formerly known as Royal Sundaram Alliance Insurance Company Limited)
Corporate Office: Vishranthi Melaram Towers, No. 2 / 319, Rajiv Gandhi Salai (OMR), Karapakkam, Chennai - 600097.
IRDAI Registration No.102 | CIN: U67200TN2000PLC045611







Authorization Letter (Mandatory)

		Date:
From:		
То:		
The Manager/ Medical Superintendo Medical Records	ent,	
Dear Sir		
Reg : Authorization Letter.		
Name of the Patient:		
IP Number	(First admission) in	Hospital
IP Number	(Second admission) in	Hospital
IP Number	(Third admission) in	Hospital
I consent and authorize M/s Roy	al Sundaram General Insurance Co. Limited	and their Authorized Service Providers to
	your hospital and share copies of indoor ca	
,	ment from the Medical Practitioner who has	at any time attended on the patient for the
hospitalization dated	to	
Thanking you,		
Yours sincerely,		
Signature of the Proposer		Signature of the Patient

CENTRAL KYC REGISTRY | Know Your Customer (KYC) Application Form | Individual

Important Instructions:

- A) Fields marked with '* are mandatory fields.
- B) Tick 'V' wherever applicable.
- C) Please fill the form in English and in BLOCK letters.
- D) Please fill the date in DD-MM-YYYY format.
- E) For particular section update, please tick (<) in the box
- F) Please read section wise detailed guidelines / instructions at the end.
- G) List of State / U.T code as per Indian Motor Vehicle Act, 1988 is available at the end.
- H) List of two character ISO 3166 country codes is available at the end.
- I) KYC number of applicant is mandatory for update application.
- J) The 'OTP based E-KYC check box is to be checked for accounts opened using



section number and strike off the to be updated.	sections not requi	red		OTPba	ised E-l	KYC ir	1 non	n-face	to ta	ace /	nod	le													& (A)	llt.	ALC: ALC: ALC: ALC: ALC: ALC: ALC: ALC:	A.
For office use only	Application Ty	ype*		New		Updat	te																					
(To be filled by financial institution)	KYC Number													(N	lanc	dato	ory f	or K	YC	upd	ate i	requ	est)					
	Account Type	е*		Norma		Minor		Aadi	naar	OTF	o ba	sed	e-K	YC	(in r	non	-fac	e to	fac	e m	ode)	1						
1. PERSONAL DETAILS* (ple	ease refer instructi	on A at th	ne end))																								
	Prefix		First N	lame						1	Mide	dle N	lame	е									La	st N	lame			
Name" (Same as ID proof)															I	I	I	3		I	I		П	I		Ι	П	I
Maiden Name																			L									
Father / Spouse Name		111								Ш		Ш	4		4		4	4	L	Ш	1	L	Ш		_	1	Ш	4
Mother Name		ш								L							_		1							L	Ш	_
Date of Birth*	0 0 0 0	- X I X	YIT																									
Gender*	M- Male		□F	- Fema	le			T-Tra		end	er																	
PAN*						Form	60	furnis	hed																			
2. PROOF OF IDENTITY AND	ADDRESS* (Plea	se refer li	nstructi	on B at	the en	d)																						
Certified copy of OVD or equivalent							KYC	nroce	966 L	neer	ls to	he.	suhi	mitta	ed (anv	one	of t	he f	ollov	wine	OV	(De)					
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B-Voter ID Card						П																			P	НОТ	0*	
C-Driving Licence																											h.	
D-NREGA Job Card						-			T	Ţ			-															
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D-NREGA Job Card							H	H	÷	+	H		-	-														
E- National Population Regi			n de				-	-	-				_															
F - Proof of Possession of A	Aadhaar					X		Ц.																				
II E-KYC Authentication			XX	IXIX	IXIX	XI.	L	Щ																				
III Offline verification of Aadha	ar	\times	XX	XX	XX	X		Ш																				
IV Deemed Proof of Address - D	ocument Type code	9																										
Address																												
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Line 2			Ш						Щ			Ţ				I						Ц				Ш	Ţ	
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4. CONTACT	DETA	ILS (A	All con	nmu	nicati	ons	will t	oe s	ent	to N	lobil	le nu	ımbe	er/ E	mai	il-ID	pro	vide) (P	ease	e ref	er in	stru	ction	C a	t the	end)								
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Emp. Designation																																				
Emp. Designation Emp. Branch																																				

CENTRAL KYC REGISTRY | Instructions / Check list / Guidelines for filling Individual KYC Application Form

Clarification / Guidelines on filling 'Personal Details' section

- Name: The name should match the name as mentioned in the Proof of Identity submitted failing which the application is liable to be rejected.
- 2 One the following is mandatory: Mother's name, Spouse's name, Father's name.

Clarification / Guidelines on filling 'Current Address details' section B

- In case of deemed PoA such as utility bill, the document need not be uploaded on CKYCR
- 2 PoA to be submitted only if the submitted Pol does not have current address or address as per Pol is invalid or not in force.
- State / U.T Code and Pin / Post Code will not be mandatory for Overseas addresses. In Section 2, one of I, II, and III is to be selected. In case of online e-kyc authentication, II is to be selected.
- 5 In Section 3, one I, II, III and IV is to be selected. In case of online e-kyc authentication, II is to be selected.
- List of documents for 'Deemed Proof of Address':

Document Code Description

- 01 Utility bill which is not more than two months old of any service provider (electricity, telephone, post-paid mobile phone, piped gas, water bill).
- 02 Property or Municipal tax receipt.
- 03 Pension or family pension payment orders (PPOs) issued to retired employees by Government Departments or Public Sector Undertakings, if they contain the address.
- 04 Letter of allotment of accommodation from employer issued by State Government or Central Government Departments, statutory or regulatory bodies, public sector undertakings, scheduled commercial banks, financial institutions and listed companies and leave and licence agreements with such employers allotting official accommodation.
- 7 Regulated Entity (RE) shall redact (first 8 digits) of the Aadhaar number from Aadhaar related data and documents such as proof of possession of Aadhaar, while uploading on CKYCR.
- Equivalent e-document" means an electronic equivalent of a document, issued by the issuing authority of such document with its valid digital signature including documents issued to the digital locker account of the client as per rule 9 of the Information Technology (Preservation and Retention of Information by 8 Intermediaries Providing Digital Locker Facilities) Rules, 2016.
- 9 'Digital KYC process' has to be carried out as stipulated in the PML Rules, 2005.

Clarification / Guidelines on filling 'Contact details' section C

- Please mention two- digit country code and 10 digit mobile number (e.g. for Indian mobile number mention 91-9999999999). Do not add '0' in the beginning of Mobile number.

Clarification / Guidelines on filling 'Related Person details' section

Provide KYC number of related person, if available.

Clarification on Minor

- Guardian details are optional for minors above 10 years of age for opening of bank account only

 However, in case guardian details are available for minor above 10 years of age, the same (or CKYCR number of guardian) is to be uploaded.

List of two digit state / U.T codes as per Indian Motor Vehicle Act, 1988

State/U.T	Code	State / U
Andaman & Nicobar	AN	Himachal Pradesh
Andhra Pradesh	AP	Jammu & Kashmir
ArunachalPradesh	AR	Jharkhand
Assam	AS	Karnataka
Bihar	BR	Kerala
Chandigarh	CH	Lakshadweep
Chattisgarh	CG	Madhya Pradesh
Dadra and Nagar Haveli	DN	Maharashtra
Daman & Diu	DD	Manipur
Delhi	DL	Meghalaya
Goa	GA	Mizoram
Gujarat	GJ	Nagaland
Haryana	HR	Orissa

State / U.T	Code
Himachal Pradesh	HP
Jammu & Kashmir	JK
Jharkhand	JH
Karnataka	KA
Kerala	KL
Lakshadweep	LD
Madhya Pradesh	MP
Maharashtra	MH
Manipur	MN
Meghalaya	ML
Mizoram	MZ
Nagaland	NL
Orissa	OR

State / U.T	Code
Pondicherry	PY
Punjab	PB
Rajasthan	RJ
Sikkim	SK
Tamil Nadu	TN
Telangana	TS
Fripura	TR
Jttar Pradesh	UP
Jttarakhand	UA
West Bengal	WB
Other	XX

List of ISO 3166 two digit Country Code

Country	Country	Country	Country	Country	Country	Country	Country
AAAAAAAA	Code	Accesses to the control of the contr	Code	The second secon	Code		Code
Afghanistan	AF	Dominican Republic	DO	Libya	LY	Saint Pierre and Miquelon	PM
Aland Islands	AX	Ecuador	EC	Liechtenstein	LI	Saint Vincent and the Grenadines	VC
Albania	AL	Egypt	EG	Lithuania	LT	Samoa	WS
Algeria	DZ	El Salvador	SV	Luxembourg	LU	San Marino	SM
American Samoa	AS	Equatorial Guinea	GO	Macao	MO	Sao Tome and Principe	ST
Andorra	AD	Eritrea	ER	Macedonia, the former Yugoslav Republic of	MK	Saudi Arabia	SA
Angola	AO	Estonia	EE	Madagascar	MG	Senegal	SN
Anguilla	AL	Ethiopia	ET	Malawi	MW	Serbia	RS
Antarctica	AQ	Falkland Islands (Malvinas)	FK	Malaysia	MY	Seychelles	SC
Antigua and Barbuda	AG	Faroe Islands	FO	Maldives	MV	Sierra Leone	SL
Argentina	AR	FIII	FJ	Mali	ML	Singapore	SG
Armenia	AM	Finland	FI	Malta	MT	Sint Maarten (Dutch part)	SX
Aruba	AW	France	FR	Marshall Island	MH	Slovakia	SK
	AU		GF		MQ		SI
Australia		French Guiana		Martinique		Slovenia	
Austria	AT	French Polynesia	PF	Mauritania	MR	Solomon Island	SB
Azerbaijan	AZ	French Southern Territories	TF	Mauritius	MU	Somalia	SO
Bahamas	BS	Gabon	GA	Moyotte	YT	South Africa	ZA
Bahrain	вн	Gambia	GM	Mexico	MX	South Georgia and the South Sandwich Islands	GS
Bangladesh	BD	Georgia	GE	Micronesia, Federated States of	FM	South Sudan	SS
Barbados	BB	Germany	DE	Moldova, Republic of	MD	Spain	ES
Belarus	BY	Ghana	GH	Monaco	MC	Sri Lanka	LK
Belgium	BE	Gibraltar	GI	Mongolia	MN	Sudan	SD
Belize	BZ	Greece	GR	Montenegro	ME	Suriname	SR
	BJ		GL		MS		SI
Benin		Greenland		Montserrat		Svalbard and Jan Mayen	
Bermuda	BM	Grenada	GD	Morocco	MA	Swaziland	SZ
Bhutan	BT	Guadeloupe	GP	Mozambique	MZ	Sweden	SE
Bolivia, Plurinational State of	BO	Guam	GU	Myanmar	MM	Switzerland	CH
Bonaire, Sint Eustatius and Saba	BQ	Guatemala	GT	Nambia	NA	Syrian Arab Republic	SY
Bosnia and Herzegovina	BA	Guernsey	GG	Nauru	MZ	Taiwan province of china	TW
Botswana	BW	Guinea	GN	Nepal	NP	Taiikistan	TJ
Bouvet Island	BV	Guinea-Bissau	GW	Netherlands	NL	Tanzania, United Republic of	TZ
Brazil	BR	Guyana	GY	New Caledonia	NC	Thailand	TH
British Indian Ocean Territory	10	Haiti	HT	New Zealand	NZ	Timor-Leste	TL
Brunel Darussalam	BN	Heard Island and McDonald Islands	HM	Nicaragua	NI	Togo	TG
Bulgaria	BG	Holy See (Vatican City State)	VA	Niger	NE	Tokelau	TK
Burkina Faso	BF	Honduras	HN	Nigeria	NG	Tonga	TO
Burundi	BI	Hongkong	HK	Niue	NU	Trinidad and Tobago	TT
Cabo Verde	CV	Hungary	HU	Norfolk Island	NF	Tunisia	TN
Cambodia	KH.	Iceland	IS	Northern Mariana Islands	MP	Turkey	TR
Cameroon	CM	India	IN	Norway	NO	Turkmenistan	TM
Canada	CA	Indonesia	ID	Oman	OM	Turks and Caicos Islands	TC
Cayman Islands	KY	Iran, Islamic Republic of	IR.	Pakistan	PK	Tuvalu	ΤV
	CF.		IQ	Palau	PW		UG
Central African Republic		Iraq				Uganda	
Chad	TD	Ireland	IE	Palestine, State of	PS	Ukraine	UA
Chile	CL	Isle of Man	IM	Panama	PA	United Arab Emirates	AE
China	CN	Israel	IL.	Papua New Guinea	PG	United Kingdom	GB
Christmas Island	CX	Italy	- IT	Paraguay	PY	United States	US
Cocos (Keeling) Islands	CC	Jamaica	JM	Peru	PE	United States Minor Outlying Islands	UM
Colombia	CO	Japan	JP	Philippines	PH	Uruguay	UY
Comoros	KM	Jersey	JE	Pitcairn	PN	Uzbekistan	UZ
Congo	CG	Jordan	JO	Poland	PL	Vanuatu	VU
Congo, the Democratic Republic of	CD	Kazakhstan	KZ	Portugal	PT	Venezuela, Bolivarian Republic of	VE
the Cook Islands	CK	Kenya	KE	Puerto Rico	PR	Viet Nam	VN
Costa Rica	CR	Kiribati	KI	Qatar	OA	Virgin Islands, British	VG
Cote d'Ivoire ICote d'Ivoire	CI	Korea, Democratic People's Republic of	KP	Reunion Reunion	RE	Virgin Island, U.S.	VI
Croatia	HR	Korea, Republic of	KR	Romania	RO	Wallis and Futuna	WF
Cuba	CU	Kuwait	KW	Russian Federation	RU	Western Sahara	EH
Curacao ICuracao	CW	Kyrgyzstan	KG	Rwanda	RW	Yemen	YE
Cyprus	CY	Lao People's Democratic Republic	LA	Saint Barthelemy !Saint BartheJemy	BL	Zambia	ZM
Czech Republic	CZ	Latvia	LV	Saint Helena, Ascension and Tristan da Cunha	SH	Zimbabwe	ZW
D	600	Laborate Control of the Control of t	1.0		1000		
Denmark	DK	Lebanon	LB	Saint Kittsand Nevis	KN		
Djibouti	DJ	Lesotho	LS	Saint Lucia	LC		
Dominica	DM	Liberia	LR	Saint Martin (French Part)	MF		